

**NATIONAL PRODUCTIVITY AND COMPETITIVENESS COUNCIL  
(NPCC)**

**EXPRESSIONS OF INTEREST FOR LOCAL DIGITAL  
SOLUTION PROVIDERS  
REQUIRED FOR THE ANALYSIS, DESIGN AND  
IMPLEMENTATION OF DIGITAL SOLUTIONS**

**Issued on: 16<sup>th</sup> MARCH 2022**

**Procurement Reference No:**

**Client: National Productivity and Competitiveness Council (NPCC)**

## 1.0 Introduction

Enterprise Go digital is a project spearheaded by the National Productivity and Competitiveness Council (NPCC) with the financial assistance from the United Nations Development Programme (UNDP) and the Government of Japan.

## 2.0 Overall Objective

The overall objective of the project is to strengthen the resilience of Small and Medium Enterprises (SMEs) in the current COVID-19 crisis through the effective use of digital technologies to enable them to remain and grow their business and be sustainable.

## 3.0 Core Objective

One of the core objectives of the project is the implementation of digital solutions in line with the business requirements of 10 selected SMEs in Mauritius.

## 4.0 Duration of Assignment

Three months starting April 2022.

## 5.0 Scope of Implementation

The scope of implementation of the digital projects should cover the internal processes of the business focusing mainly on marketing and sales, accounting and finance, human resources, administration, management and operations.

## 6.0 Project Delivery

The project delivery should cover for one of the following two solutions:

1. Development of standalone digital solutions in the fields of inter-alia Information management, Data Analytics, Business Intelligence, E-Commerce, Enterprise Resource Planning, Digital Marketing, Development of Mobile and Web-Based Application(s), Customer Relationship management.
2. Development/Implementation of a secure digital business technology platform that would host different applications and services and development of mobile and web-based application(s) to be hosted on the platform in the areas required by the SMEs.

In this context, the NPCC is looking for local digital solution providers for the analysis, design and implementation of any of the above two solutions or both

### 6.0 Requirements from the local digital solution providers:

The local digital solution providers are expected to

- 1) Conduct visits in the assigned enterprise to drive and conduct the requirements capture for the digital project with the NPCC project team.
- 2) Compile and deliver the detailed workplan, business case and provide the solution architecture, projects systems analysis and design methodology, project implementation and documentation within budget and timeframe.
- 3) Provide a weekly status update to the NPCC project team during the development stage of the project.

- 4) Conduct and provide a user acceptance test (UAT) report of the developed solution.
- 5) Provide as part of the systems documentation a user manual for capacity building and conduct on the job training during the go-live stage of the project.

### **7.0 Professional Experience**

- Have at least five years of experience as a Digital solutions Provider;
- Possess the ability to interact and communicate at all levels of enterprise;
- Show proven past experience in leading digital projects from requirements capture, analysis and design to go-live and commissioning;
- Demonstrate prior experience of working with SMEs;

### **Language**

- Fluency in written and spoken English, French and Mauritian Creole.

### **How to Register?**

The registration form can be filled online or submitted in a sealed envelope, clearly marked "Expression of Interest for Local Digital Solution Providers for the Enterprise Go Digital Project" addressed to the Executive Director, National Productivity and Competitiveness Council (NPCC), 3rd Floor Catalyst, Cybercity, Ebene, not later than 30<sup>th</sup> March 2022 at 14:00

Applicants must provide together with their registration form, evidence that they possess the required skills, knowledge and professional experience as described above, along with:

- Company profile with track record;
- Experience of having successfully deployed similar projects;
- References for similar assignments;
- Skills set of resource persons;
- Any accreditation with certified bodies.

**Submission Deadline: 30<sup>th</sup> March 2022 at 14:00**

### **Disclaimer:**

The NPCC reserves the right to accept or reject any interest expressed and choose any one of the two solutions requested at 5.0 or annul the EOI without incurring any liability whatsoever to any Solution Providers.

For any additional information, kindly reach out to the NPCC.

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